



# FAQS

## REGISTRATION

**Q: What is included in my registration fee?**

A: Your registration fee includes lunch from Sammouna, a t-shirt, a bag of giveaways, and participation for the ride.

**Q: How do I register?**

A: Register by visiting this link:

<https://app.etapestry.com/onlineforms/GeorgianBayCancerSupportCent/cycleforhope.html>

## RIDE INFORMATION

**Q: How long is the ride?**

A: Riders have the option of doing the 100km, 50km, 25km, or 10km ride. An overview of the routes are on our website underneath the routes tab of the [website](#).

**Q: Where is the start and finish?**

A: Our start and finish line is located at the Penetanguishene Curling Club located at 8 Owen Street.

**Q: What do I need for the ride?**

A: This is a self supported ride; please have everything you need with you for the ride such as a water bottle, helmet, lights, cell phone and/or an emergency tool kit.

**Q: Will the roads be blocked off?**

A: No, the roads will not be blocked off and riders should be aware there will be cars on the road.

**Q: When does the ride start?**

A: In order to enable all riders to be back for 12:00pm, the recommended start times are as follows:

- 100km ride: 7am Registration | 8:00am Start
- 50km ride: 8:00am Registration | 9:00am Start
- 25km ride: 8:30 Registration | 9:30 Start
- 10km ride: 8:30 Registration | 9:30 Start

Start times are softstarts; please pace yourself in order to be back by 12:00pm in time for our closing ceremonies.

## RIDE INFORMATION (CONTINUED)

### **Q: What do I need for the ride?**

A: There will be a Water and Snacks station along the 50km and 100km routes.

### **Q: When will lunch be available?**

A: Your Sammouna lunch will be available between 11:30am and 12:30pm. Bar service, at the Penetanguishene Curling Club, opens at 11:00am. There will also be a charity BBQ – additional food will be available for riders and/or spectators to purchase. The live music also start at 11:00am.

## FUNDRAISING

### **Q: How do I set up my fundraising page?**

A: Once you have registered for the event you'll be prompted to create your personal fundraising page via *JustGiving*, an online fundraising platform that lets others donate to your cause. You can also set up your fundraising page by [clicking on this link](#) and selecting the orange "Start Fundraising" button.

### **Q: How do I set up a team on JustGiving?**

A: Once you have set up your fundraising page, the create team option is located near the bottom of your personal fundraising page. Follow the prompts to get your team set up and invite others to your team.

### **Q: How do I share my fundraising page via Facebook and email?**

A: The easiest way to share your fundraising page is to click on the word "Share" located beneath the "Give Now" button on your page.

### **Q: I've set up my fundraising page do I need to register for the ride?**

A: Yes, you still need to register for the ride even though you have already set up your fundraising page.

## DONATIONS

### **Q: Can I collect offline donations or donations via cheque/ cash?**

A: Yes! On the cycle for hope website there is a [downloadable form](#) that you are able to print and bring to the ride.

### **Q: Can I make a donation to a team?**

A: No, donations need to be made to an individual and that donation will be associated with the team's total.

## FAMILY RIDE

### **Q: Do I need to register?**

A: No, our family ride is free of charge, but a donation to the GBCSC is encouraged.

### **Q: What can I expect?**

A: This ride will feature a fun Bingo-style Scavenger Hunt, as well as children's activities along the route. Each family will receive a Bingo card at registration; the completed card will be entered into a draw for a Family Game Night prize!

### **Q: What is the start time?**

A: There is no set start time. Families can take part anytime between 10am and Noon. Please come to the Registration booth to sign in.

### **Q: Are there any post-ride activities?**

A: Yes! The OPP will be hosting their Bike Safety Rodeo, the Fire Trucks will be on the grounds, there will be additional fun and games for the children, as well as a charity BBQ and live music.

## BIKE DRAW

### **Q: What type of bike can I win?**

A: It is a Trek FX2 Hybride Bike, generously donated by Total Sports, valued at \$850.00 The actual bike will be custom ordered specifically for the winner.

### **Q: When will the draw be held?**

A: The Bike draw will be held during our closing ceremonies, at approximately 12:15pm on August 20th.

### **Q: How can I enter the draw?**

A: All registered riders are automatically entered to win. You can get an additional entry for every \$100 you fundraise. Eligibility will be based on donations received via online fundraising prior to 10am on August 20th.

## ROAD SIGN INFORMATION

### **Q: How can I sponsor a road sign in honor of a loved one?**

A: This year people have the opportunity to honour a loved one by sponsoring a road sign. It is a meaningful way that we wanted to offer community members to pay tribute to someone who is or was battling cancer. More information on that can be found here:

<https://gbcycleforhope.ca/recognize-a-loved-one-by-sponsoring-a-road-sign>

## JERSEY INFORMATION

**Q: When do I pay for my jersey?**

A: The adjusted price of jerseys will be charged on August 1 as the more riders that purchase a jersey, the more the price will go down.

**Q: How will my jersey be refunded?**

A: Riders who fundraise \$1,000 or more will receive a cheque from the GBCSC to reimburse them for their jersey.

**Q: Where do I buy a jersey?**

A: The team store is now closed because Jerseys are in production. Any orders from this point on would have to be individual and at full price. Jersey inquiries could be made to [cycle@gbcancersupportcentre.ca](mailto:cycle@gbcancersupportcentre.ca)

## EVENT TIMELINE

**Q: Is there an overall timeline for the event?**

A: Yes! Please click this link for the [overall event itinerary](#).

## TAX RECEIPTS

**Q: Is my registration fee eligible for tax return?**

A: No, your fee for registration is not eligible for a charitable tax receipt.

**Q: Is my donation eligible for charitable tax receipts?**

A: Yes! Donations are eligible for charitable tax receipts. They are issued immediately from JustGiving right after a donation is made.

## OTHER

**Q: Where should I park?**

A: There is limited parking on site at the Curling Club, however, there is extra parking nearby: Designated street parking on Water Street and Robert Street, and at Ecole St. Joseph (30 Poyntz Street).

**Q: Who do I ask if I have any questions?**

A: Please feel free to reach out to Samantha Miller at [smiller@gbcancersupportcentre.ca](mailto:smiller@gbcancersupportcentre.ca) if you have any questions about the ride.